

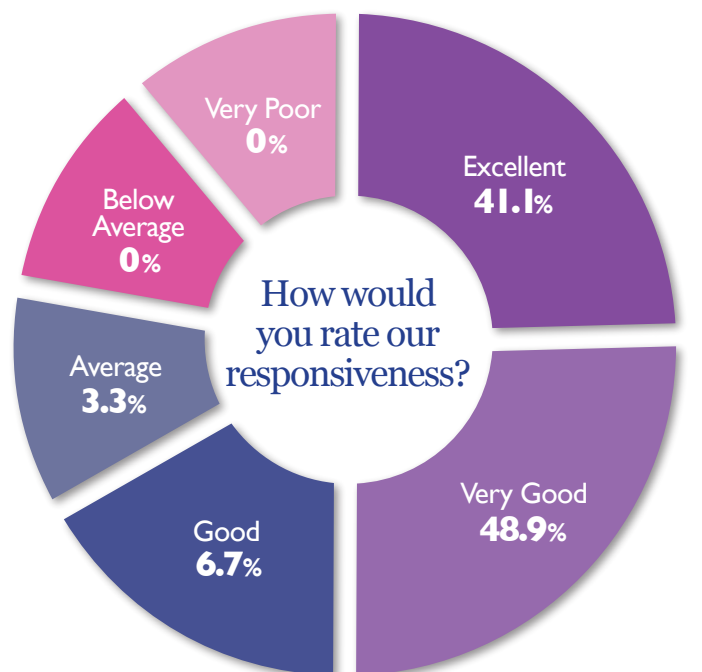
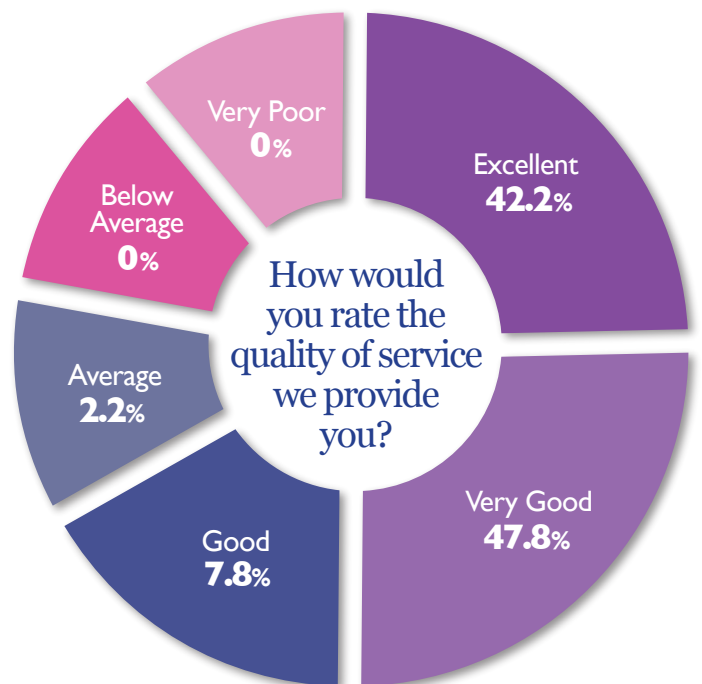
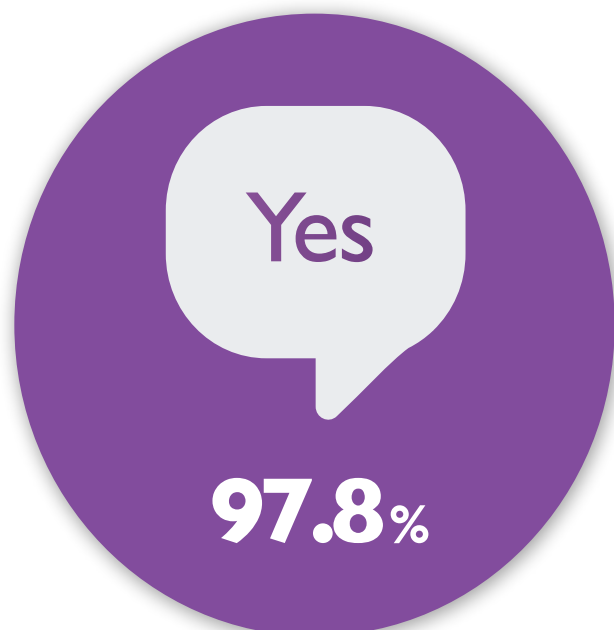
Client Survey 2019

For over ten years, Protean Risk has been providing specialist insurance broking services to firms in the investment industry, financial services, fintech and technology sectors.

As a Lloyds Broker, we now serve over 600 clients ranging from start-ups to international corporations and our focus remains as much on ensuring our existing clients receive the care and attention they deserve as it is on adding new clients. It is through remaining true to our core values of sector specialisation, personal service and problem solving, that we have clients today that have been with us since we started broking professional lines insurance.

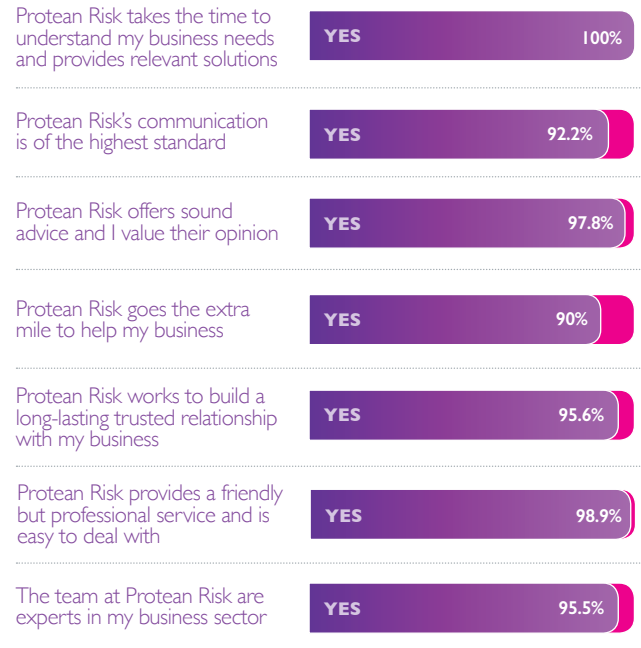
As part of our ongoing service commitment we commissioned a survey in November 2018 to all Protean Risk clients to appraise our performance in terms of service quality, expertise, and communication and we are delighted to share the results with you. We welcomed the positive feedback received from the clients who responded and will continue to focus on providing the highest possible levels of service and satisfaction to all of the clients we serve.

Would you recommend Protean Risk?



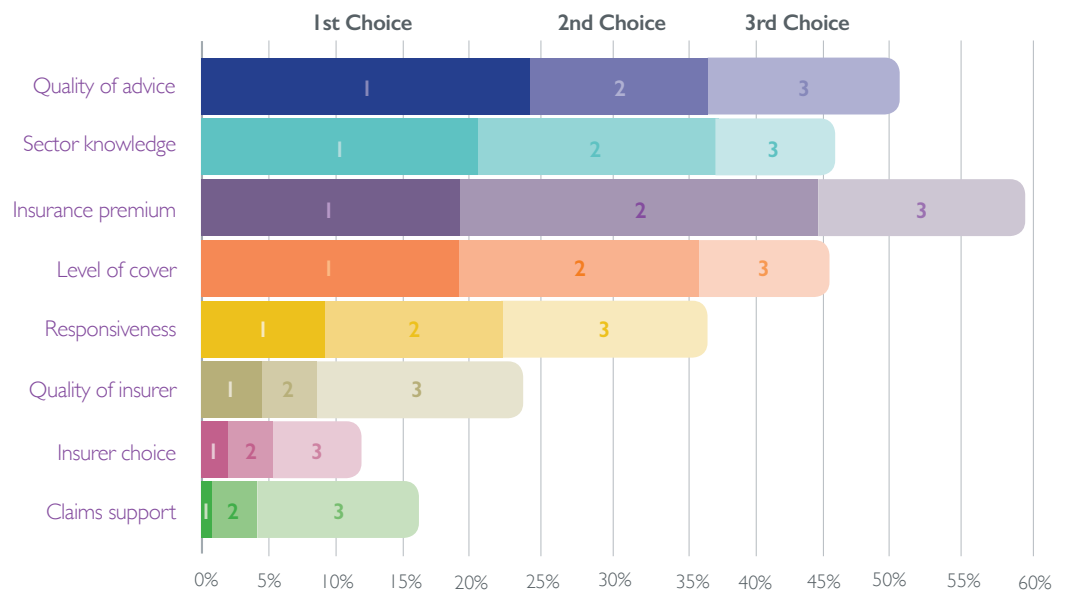


Do you agree with the following statements?



Rate your three most important insurance purchasing factors:

The results showed that **Quality of Advice** was the priority for the 90 respondents with **Insurance Premium** the most commonly selected option overall.



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